

HCHV Contract Residential Program Facilities

AGENCY INFORMATION

Please call programs directly for quickest admission. Space is limited and the waitlist is managed by each program independent of the VA.

Maple St. Shelter: 90 day emergency housing program 1580 Maple Street #A, RWC CA. Front Desk Phone 650.222.2421

Abode: 558 Brown Rd. Fremont. Ph 510.252.0910 x806

Emergency Housing Consortium (EHC): 90 day emergency housing program 2011 Little Orchard, San Jose. Ph 408.510.7520

St. Paget Center: 90 day emergency housing program 831 Paget Ave, Santa Cruz. Ph 831.475.5591

Stockton Shelter: 90 day emergency housing program 411 S. Harrison St Stockton. Ph 209.465.3612.

Haven Family House: Transitional family housing program for up to 4 months. 260 Van Buren, Menlo Park. Ph 650.340.6733

Redwood Family: Transitional family housing program for up to 4 months. 110 Locust St, Redwood City. Ph 650.340.6733

1-877-4AID-VET (1-877-424-3838)

National Call Center for Homeless Veterans

Call For Yourself Or Someone Else
Free And Confidential
Available 24 Hours A Day, 7 Days A Week
Information About VA Homeless Programs
And Mental Health Services In Your Area

How do HCHV Contract Programs help Veterans?

HCHV Contracted Providers assist veterans in the following ways:

- VA Referrals
- Employment Search
- Clean and Sober Living
- Benefits Assistance
- Dental Program
- Case Management
- Permanent Housing
- Life Skills Enhancement

Where can I go to find out more about HCHV Programs?

Consider attending any of the housing resources groups for additional information, or feel free to contact any of the HCHV Staff members identified in this brochure, or on our website at:

www.va.gov/homeless



Department of Veterans Affairs
VA Palo Alto Health Care System
795 Willow Road (180D)
Menlo Park, CA 94025
<http://www.paloalto.va.gov/dom.asp>

REV 10/2012

HCHV

Health Care for Homeless Veterans

A Guide to: Contract Residential Programs & Services



VA Palo Alto Health Care System Housing Resource Groups

The following groups are open to all Veterans in need of assistance with addressing housing concerns. It is not necessary for you to RSVP; groups are held on a weekly basis regardless of the number in attendance. For the latest information please see our schedule online at: www.paloalto.va.gov, and click the link Housing Resource Group Guide under Resources.

Menlo Park VA
795 Willow Rd.
Bldg 321,
Room C116
Mondays 10-11am

San Jose VA
80 Great Oaks Blvd.
Room B-209
Tuesdays 11-12pm

Santa Cruz Vet Center
1350 41st Ave
Wednesdays 1-2pm

Monterey VA
3401 Engineer Ln.
Rm C143
Thursdays 10-11am

Modesto Salvation Army
320 9th Street
Wed. 10-11am

Stockton St Mary's Dining Hall
545 W Sonora St,
Tuesdays 8:30-10am

Fremont VA
39199 Liberty St.
Friday 11am-12pm

Salinas First Methodist Church
404 Lincoln Ave
Thursday 10-11am

Who are Homeless Veterans?

About one-third of the adult homeless population have served their country in the Armed Services. Current population estimates suggest that roughly 67,000 Veterans (male and female) are homeless on any given night. Almost all homeless Veterans are male. The vast majority are single, and most come from poor, disadvantaged backgrounds. Homeless Veterans tend to be older and more educated than homeless non-veterans. Similar to the general population of homeless adult males, about 45% of homeless Veterans suffer from mental illness and slightly more than 70% suffer from alcohol or other drug related issues.

What is HCHV?

The Health Care for Homeless Veterans program seeks to establish contact with homeless/at-risk Veterans dealing with medical, psychiatric and/or substance abuse problems and facilitate access to treatment services and available resources in an effort to improve not only housing concerns, but the issues that so often underlie a Veteran's homelessness as well. HCHV works in partnership with the VA Grant and Per Diem Program to provide Residential Treatment Programs that meet the needs of our Veterans.

Eligibility for HCHV Contract Residential Programs

Homeless Veterans or Veterans at risk of becoming homeless who are eligible for VA Services and able to live and function independently are eligible for placement into HCHV Contract Residential Programs. For program-specific requirements, please contact any of the following HCHV Staff.

HCHV Mission Statement

The Mission of the VA Palo Alto Health Care System's Health Care for Homeless Veterans Program is to assist Veterans in returning to optimal independent living by ensuring that they receive the housing assistance, support and care they need to succeed.

FREQUENTLY ASKED QUESTIONS

How can I get into an HCHV Contract Program?

Contact any of the HCHV Staff members listed in this brochure to discuss your desire to be admitted to an HCHV Contract Program.

Is there any cost to me as an HCHV Contract Program participant?

There is no fee incurred by the Veteran for the provision of these services, however, Veterans may be asked to save a portion of their income in an effort to maximize their options for stable placements at the time of their discharge.

What will be expected of me as an HCHV Contract Program participant?

Veterans are expected to engage their program case manager in weekly meetings designed to assist with identifying goals and plans for action to address homelessness and related issues. Veterans are also expected to abide by the rules set forth by each respective facility and to follow through with any treatment options recommended by providers while residents.

What if I do not like the program and/or facility?

Veterans are not obligated or mandated to remain in any HCHV program, and may leave at any time if they wish. Please note that once a Veteran has exited a program, their space in that program cannot be reserved any longer and they must recontact an HCHV Staff Member to determine future availability if they wish to re-enter the same (or a different) HCHV Contract Residential Program.

How long can I stay at an HCHV contract facility?

Programs vary. General "emergency housing" HCHV contract placement are for 90 days; family housing can extend up to 4 months if appropriate and the medical respite program generally provides services for a period of approximately 6 weeks.

What are HCHV Contract Residential Programs?

These programs facilitate the HCHV Mission of assisting veterans to achieve optimal independent living. They are designed to provide emergency/short term housing solutions to ensure that our Veterans have a safe place to reside while they begin to work on the issues underlying their homelessness, as well as consistent access to health care from local VA Facilities. While each HCHV Contract Program is unique in its setting and focus, all programs will provide ongoing case management services to assist Veterans in identifying goals and formulating a plan to meet those goals. HCHV Staff are available to provide support and information on VA resources to both Veterans and providers as indicated.

Where will I go once I've completed the HCHV Contract Program?

The time and work that a veteran expends in an HCHV program will be focused on answering this question, however, the overall goal of the HCHV Contract Programs is to facilitate a Veteran's transition into more permanent, stable housing arrangements.

HOMELESS PROGRAM STAFF

1.877.424.3838
(650) 493-5000 x23338 or x20510